

# Onis 300

Onis 300

Onis 300 Vox

Onis 300 Duo Vox





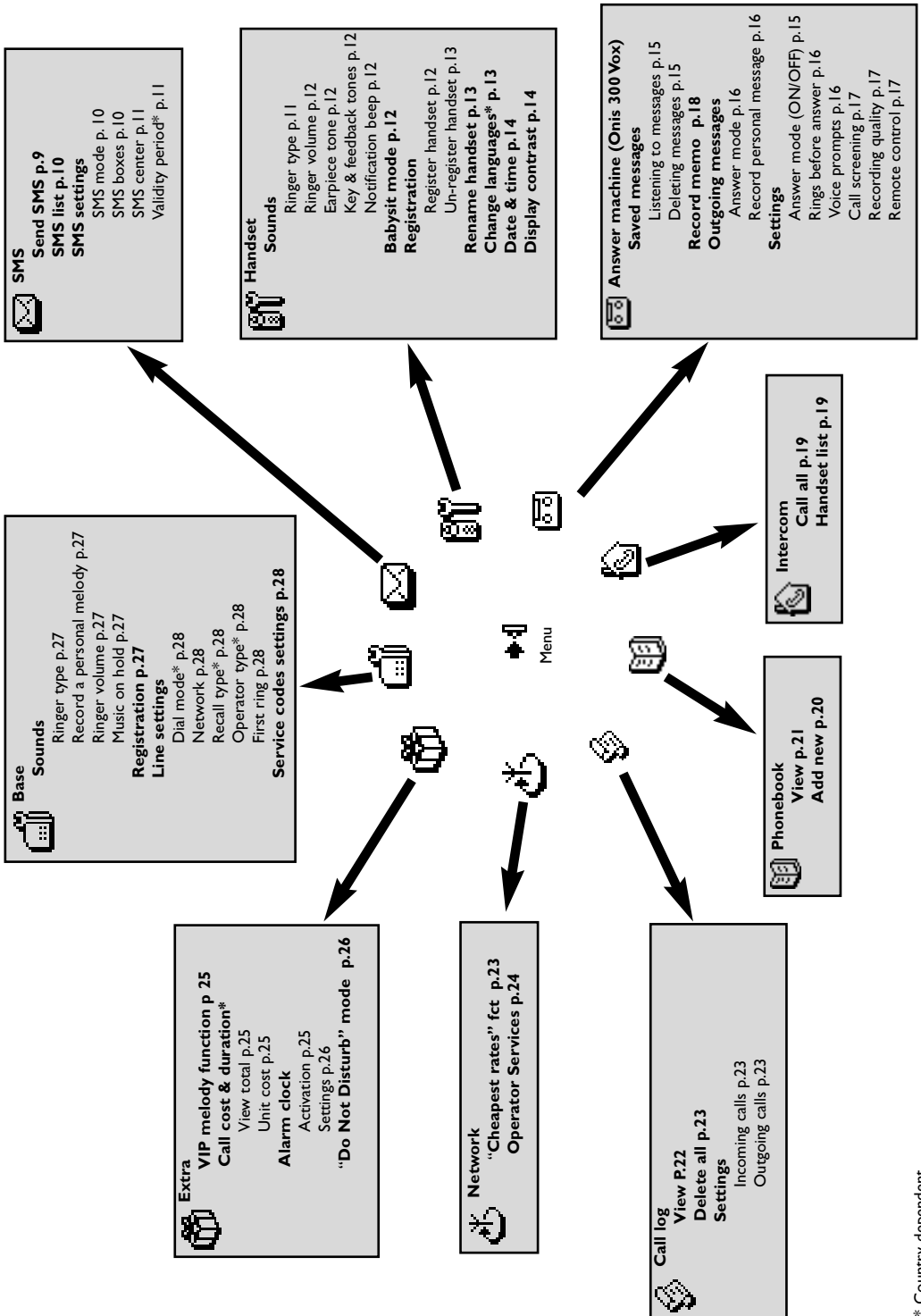
**Charge handset(s)  
for 24 hours before use.**

**This equipment is not designed for making  
emergency telephone calls when the power fails.**

# PHILIPS

# Menu overview

By using the "Pilot key"  on the side of the handset you can scroll  through the menus.



\* Country dependent

# Onis 300 Handset



**Pilot key**

- Press to enter the carousel or validate a menu or an option
- Scroll to navigate in the menus & options
  - Move the cursor left/right
  - Scroll up to reach **Intercom** from idle mode
  - Scroll down to reach **Cheapest rates prefix** from idle mode
- A long press to unlock the keypad

**Loudspeaker**

- A short press to take the line or activate the handset loudspeaker during a call
- A long press to activate the base loudspeaker during a call (Onis 300 Vox)

**Call log**

- A short press to access the call log
- A long press to directly access the vocal messages list (Onis 300 Vox)

**Keypad lock & Editing**

- A short press to insert \*
- A long press to lock/unlock the keypad in idle mode
- A long press to enter multitap or Eatoni® editor when entering text

**Line key**

Press to take the line, answer a call or hang up

**Correct key**

- To correct a digit when predialling or a character when editing
- A short press to go back one menu when navigating
- A long press to return to idle mode when navigating
- To insert R for operator services when on line

**Phonebook**

- A short press to access the phonebook
- A long press to add a new entry

**Do Not Disturb & case mode**

- A short press to insert # (pause) when dialling
- A long press to activate/deactivate the "Do Not Disturb" mode
- Press to switch case mode when editing

**Alarm clock**

- A short press to dial 0
- A long press to activate/deactivate the alarm clock

## Icons


	Steady ON	Blinking	Fast blinking
	Answer machine ON (Onis 300 Vox)	New message on answering machine or voice mailbox	Answer machine full
	External call in progress	- Incoming external call in progress - Line is already busy	
	Internal call in progress	Internal incoming call	
	Handset loudspeaker ON	Base loudspeaker ON (Onis 300 Vox)	
	Ringer deactivated		
		New SMS	SMS memory full
	Registered & in range of the base	Not registered	

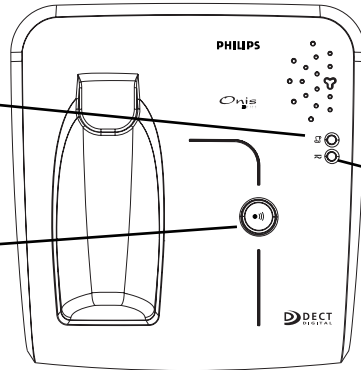
## The battery symbol

When charging, the battery bars scroll :

When the handset discharges, the battery shows the status : Full , 2/3 , 1/3 and empty .


**Event indicator (red)**  
**Blinking** : New events  
 (new SMS, missed calls etc...)  
**Fast blinking** : SMS Memory full


 **Paging key**  
 Press to locate all handsets





**Power indicator (green)**  
**ON** : System correctly  
 connected to the mains  
**OFF** : System not powered  
**Blinking** : the line is busy


Answer machine control keys


 **ON/OFF key**  
 Press to switch answer machine ON/OFF

 **Play/Stop key**  
 Press to listen to the new messages



 **Delete key**  
 Press to delete current message  
 Long press to delete all the messages  
 (except unread ones)

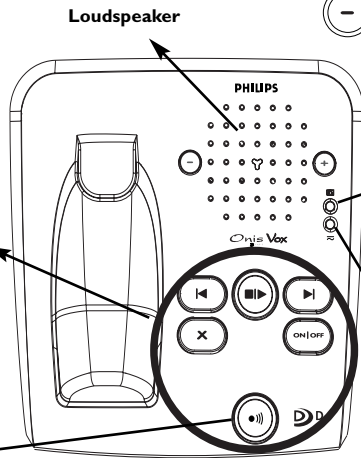
 **Next key**  
 Press to listen to the next messages

 **Previous key**  
 Press to listen to the previous messages

 **Paging key**  
 Press to locate all handsets

## Onis 300 Vox Base station

  **Base loudspeaker volume keys**



**Answer machine indicator (red)**  
**ON** : Answer machine activated  
**OFF** : Answer machine  
 deactivated  
**Blinking** : New messages  
**Fast blinking** : Answer machine  
 memory full

**Power indicator (Green)**  
**ON** : System correctly  
 connected to the mains  
**OFF** : System not powered  
**Blinking** : the line is busy

## Using GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your Onis 300 handset and base station are GAP compliant, which means the minimum guaranteed functions are : register a handset, take the line, receive a call and dial. The advanced features may not be available if you use another handset than an Onis 300 with your base station.

To register and use your Onis 300 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure page 12. To register a handset from another make to the Onis 300 base station, place the base station into registration mode (page 12), then follow the procedure in the manufacturer's instructions.


## Register a DECT™ peripheral without keypad

Some DECT™ peripherals, such as repeaters, do not have a keypad. A special menu-operated procedure is used to register such peripherals with the base station without the need to disconnect the base station. See page 27 and use the peripheral instructions to register it to the base station.

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Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

 A financial contribution has been paid to the associated national recovery & recycling system.

 The labelled packaging material is recyclable.

DECT™ is a Trade Mark of ETSI registered for the benefit of the implementers of the DECT technology.

## Conformity, Environment and Safety

**Safety information** : This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.

**Conformity** : See back cover page. In case you need a copy of the original certificate please contact the customer service centre. This product can only be connected to the analogue telephone network in the area which is indicated on the label placed on the packaging.

**Power requirements** : This product requires an electrical supply of 220-240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950.

**Warning !** The electrical network is classified as dangerous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.


**Telephone connection** : The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60-950).

**Safety precautions** : Do not allow the handset to come into contact with water. Do not open the handset or the base station. You could be exposed to high voltages. Do not allow the charging contacts or the battery to come into contact with conductive materials. (I).

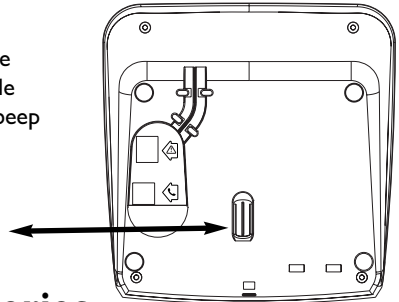
**Environmental care** : Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and where possible promote their recycling.

## Installing the base station

To properly install the base station, plug the line cord and the power cable into the base station. Plug the cord and the cable into the wall. The green indicator on the base station and a beep indicate that the phone is properly installed.

 **Warning** : Always use the cables provided with the product.

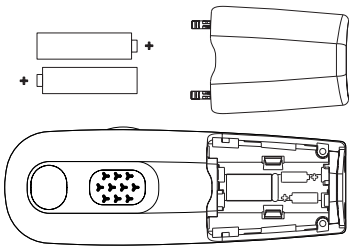
(I) Do not insert anything in this opening.



## Installing and replacing the batteries

To insert the batteries, open the battery cover, place the batteries as indicated and put the battery cover back. When the handset is placed on the base station the 3 battery bars scroll (if charge is needed). Allow the handset to charge for 24 hours to reach full charge. On first use it may be necessary to wait for a few minutes before seeing symbols on the display. In case you need to change the batteries, the following type is mandatory R03/AAA NiMh 600/650 mAh.

**Warning** : The base station must always be plugged into the mains when charging. Always use rechargeable batteries.



## Battery life and range

The battery life is about 250 hours in stand by time (when the handset is in idle mode & ready to receive a call) and around 16 hours in communication. A battery low alert will inform you that the handset has to be recharged, if this is during a call, the call will end shortly after the alert.

**Optimal battery life is reached after 3 cycles of full charge/discharge.**

Under ideal conditions the range is a maximum of 50 metres indoors and 300 metres outdoors. When reaching the range limit, the conversation will become crackly, move closer to the base station otherwise the call will be cut off. To reach optimal range place the base station away from electrical appliances.



Batteries should not be disposed of with general household waste.

# The screen in idle mode

In idle mode, the Onis 300 display shows different information :



In normal idle mode the display shows the date & time, the name of the handset and the instruction to access the menu.



Missed calls , new SMS or new messages (answer machine) or (voice mailbox), if any, are displayed in idle mode. The “pilot key” on the side of the handset gives access to the corresponding menu.



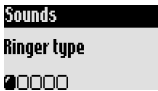
“Do Not Disturb” mode , and the alarm clock , if activated, are also displayed on the idle screen.

To modify these settings use & on the keypad.

## Understanding the menu system



To access the carousel menu from idle screen press on the side of the handset.



The carousel represents a loop of icons that gives access to the different first level menus. Scroll up or down to reach the desired menu. Press to validate.



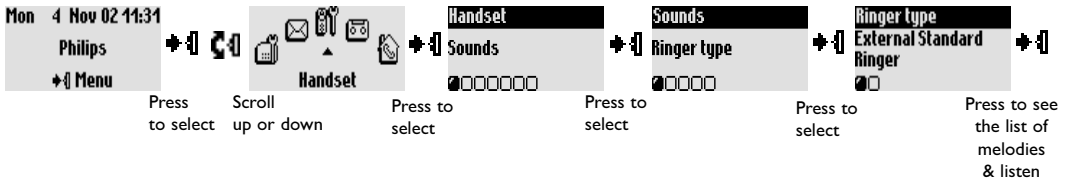
The sub menus are listed and represented by little squares at the bottom of the display. To reach one particular sub-menu use the “pilot key” and press to validate your choice.

A “tick” shows the selected sub-menu or option. The shows the option you are browsing.

Note : Certain menus are also directly accessible via a dedicated key on the keypad (example Phonebook , Call log ).

## Example of navigation in the menus

To reach the ringer type menu



These steps are described as follows in this manual :

### To change the ringer type

- 1- (Press) to enter the carousel menu
- 2- (Go to) **Handset**, press (validate)
- 3- (Select) **Sounds**, press (validate)
- 4- (Select) **Ringer type**, press (validate)
- 5- The first option of the ringer type sub-menu is displayed **External Standard ringer**
- 6- Scroll to change sub-menu or validate to see the list of melodies

# Basic principles

## Making a call



### Pre-dialling

- 1- Dial from keypad  
To correct a digit use ⏪
- 2- Make the call ⏩
- 3- Hang up ⏩



### Direct dialling

- 1- Connect the line ⏩
- 2- Dial from the keypad  
Talk to the other party
- 3- Hang up ⏩

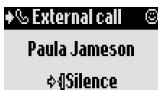
## Calling from phonebook



- 1- ➔ to enter carousel
- 2- ⏩ to reach the phonebook menu
- 3- ➔ to select the menu,
- 4- ⏩ to reach the name
- 5- Select **Call** in the options or make the call ⏩

Note : You can also press ⏩ to directly reach the phonebook

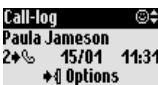
## Answering/ending a call



When the phone rings, press ⏩ to answer the call.

To stop the phone from ringing without answering, press ➔ to select **Silence**

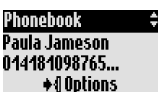
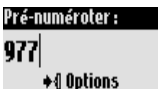
## Calling from the call log (Redial or call back last caller)



To redial a number through the call log, press ⏩ and select from the list.

Press ➔ to enter the options and select **Call** or directly press ⏩

## To chain dial (predial mode)



You can chain dial 2 numbers. (One predialled and the other one from the phonebook or the call log, or both from the phonebook).

- 1- Predial the number (for example, operator prefix)
- 2- Use ⏩ or ⏩ to open the call log or the phonebook
- 3- Scroll ⏩ through the list
- 4- Select an entry and validate ➔

You can move the cursor ⏩, erase or change a digit with ⏪

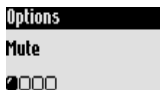
- 5- Connect the line ⏩

Note : It is possible to chain dial in direct dialling mode. You can also retrieve numbers from the SMS list or the "Cheapest Rates" menu.



# In-call features

During an external call you can access additional features available in the in-call options.  
Press **⌘** to enter the Options.



## To mute the handset microphone

- 1- Press **⌘**
- 2- Scroll **⌘** to **Mute** and validate **⌘**

The caller can no longer hear you.

To resume the conversation press again **⌘** to **Unmute**.



## Intercom (if there are several Onis 300 handsets)

During a call, you can put a call on hold, transfer an external call or share the conversation on conference call : 1 external caller + 2 internal callers (See page 19).



## To record a conversation (Onis 300 Vox)

- 1- While on line press **⌘**
- 2- Scroll **⌘** to **Record** and validate **⌘**

The call is recorded for a maximum of 6 minutes on the answer machine.

To continue recording resume from step 1 above.

To listen to the conversation use the Call log menu or the messages list (**☒**).

**Warning** : Recording a conversation may be illegal. We advise you to inform the person you are calling.

During an internal call other in-call features are available, such as **Switch** and **End intercom**.

## To switch the loudspeaker ON/OFF

Press **(\*)** to activate/deactivate the loudspeaker on the handset.  
A long press activates the base loudspeaker (Onis 300 Vox).

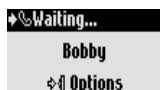


## To increase/decrease the handset earpiece or loudspeaker volume during a call

Scroll the pilot key up or down **⌘** on the side of the handset.

Or use the **(-)** **(+)** keys on the base station.

# CLI/Call waiting



If you subscribe to that service, a beep in the earpiece informs you of a second incoming call. The name or the number of the second caller may be displayed if you also subscribe to the Caller Line Identification service. To answer that second call, use **(C/N)** then **(2 ARC)** (according to your network, the code may be different). Please contact your network provider for more details.

# Editing systems

## Capitalisation

By default, the first letter of a sentence is in upper case. Use to change the case mode : all characters in upper case (AB) or all letters in lower case (ab). Punctuation and mathematical marks are available through while other special characters are available on .

Scroll to move the cursor left or right. Press to delete a character ; a long press deletes the whole text.

Onis 300 uses two editing systems : Multi-tap and Eatoni®. Make a long press on to switch between both systems. Let's compare both systems to write "Peter".

**The standard multi-tap system** allows you to enter the text character by character, pressing the corresponding key as many times as necessary to reach the desired character.

To write "Peter" with multi-tap

Press once : P

Press twice : Pe

Press once : Pet

Press twice : Pete

Press three times : Peter

### Keypad Keys

1  
2  
3  
4  
5  
6  
7  
8  
9  
0

### Multi-tap Sequence

[space] | @ \_ # = < > ( ) & € £ \$ ¥  
a b c 2 à ä ç æ å  
d e f 3 è é Δ φ  
g h i 4 ì Γ  
j k l 5 Λ  
m n o 6 ñ ò ö  
p q r s 7 ß Π θ Σ  
t u v 8 ù ü  
w x y z 9 ø Ω Ξ Ψ  
. 0 , / ; " ' ! ; ? ; \* + - %

**The Eatoni® system** is a new predictive editing system designed to help you write an SMS.

A little E in the header helps you know the mode you are using.

Eatoni® is a word editor that chooses the most probable letter.

The operation of the Eatoni® system is the following :

Press the key that displays the character you want to edit. The character that is most likely to be correct is displayed on the screen. If it does not match the expected letter, press to display the next most probable character available on the key.

To write "Peter"  
with Eatoni®



Press to  
activate Eatoni®



Press



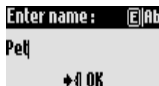
Press to  
change character



Press



Press



Press



Press



Press to validate the name.

Eatoni® & LetterWise are trademarks of Eatoni Ergonomics, Inc. and used by Philips under license.



### SMS (Text messages)

Sending SMS

Private List

SMS settings

### Navigation reminder :

→ (Go to) → (Validate)

↵ (Scroll to) ↵ → (Select)

SMS stands for Short Message Service. SMS are short text messages sent/received via the network. To benefit from this service you must subscribe to the Caller Line Identification Service (CLI) together with the SMS service from your network provider.

SMS can be exchanged with a phone (mobile or compatible fixed lines), a fax or an E-mail (country dependent), provided the receiver has also subscribed to the CLI & SMS services.

**⚠ Your Onis 300 factory settings correspond to the main national operator. If you wish to send or receive SMS through another operator you must set the corresponding numbers (See page 11).**

You have the possibility of opening 3 SMS boxes. One shared & two private for confidentiality for example.

A password can protect your SMS box, but it is not compulsory.

To send SMS to the receiver's own SMS box, you must know his destination box.

The delivery report may be charged. It is deactivated by default, activate it when you send an SMS.

## Sending new SMS



### To send an SMS to a phone

- 1- Go to **SMS**, validate
- 2- Select **Send new SMS**, validate
- 3- Choose your SMS box & enter the password (if you created several SMS boxes), validate
- 4- Select **Send SMS to a phone**, validate
- 5- Dial the number (you can use the call log or the phonebook), validate
- 6- Enter the destination box (of the receiver, if prompted to), validate
- 7- Input the text (see page 8)
- 8- Scroll to **Delivery report** to activate it if necessary, validate
- 9- Select **Send Now**, validate

Note :The Delivery report option is country dependent.

An SMS can be sent or stored.

The sent SMS can be up to a maximum of 160 characters long (E-mail address included).

The special character € counts for 2.

Onis 300 can store up to 50 SMS (depending on the length of the text), for the 3 boxes.



### To send an SMS to an e-mail address (Country dependent)

Resume from step 1-3 above

- 4- Scroll to **Send SMS to an E-Mail**, validate
- 5- Enter the e-mail address, validate
- 6- Input the text (see page 8)
- 7- Select **Send Now**, validate



## Reading the SMS

The SMS list contains the sent, saved and received SMS. The received SMS are shown by and the saved SMS are shown .

When reading the list of received SMS, some options are only available for SMS sent from a phone. Those options are **Reply**, **Forward**, **Copy to phonebook** and **Call** and they use the sender's own sub-address.

Choose SMS Box

SMS Box 2

Bobby

Reply

Bobby

Forward

Bobby

Copy to phonebook

Bobby

Call

### To reply to a new SMS

- 1- Go to **SMS**, validate
  - 2- Scroll to **Read SMS**, validate
  - 3- Choose your SMS box & enter the password (if you created several SMS boxes), validate
  - 4- Select the SMS from the list
  - 5- Scroll to **Reply**, validate
- Follow instructions from step 7 page 21 (Send SMS from the phonebook)

### To forward an SMS

- Resume from step 1-4 above
- 5- Scroll to **Forward**, validate
  - 6- Dial the number, validate
- Follow instructions from step 6 page 9 (Send SMS to a phone)

### To copy the phone number to the phonebook

- Resume from step 1-4 above
- 5- Scroll to **Copy to phonebook**, validate
  - 6- Enter the name, validate
  - 7- The number is automatically stored

### To call from the private SMS list

- Resume from step 1-4 above
- 5- Scroll to **Call** or connect the line

Options are commonly available for both SMS sent from a phone and an E-mail. The options are **View SMS**, **View number**, **Send again** and **Delete SMS**.

Bobby

Delete SMS

- To reach these options
- Resume from steps 1- 4 above
- 5- Select the appropriate option and validate
- Follow the instructions on the screen.

## SMS settings

SMS Settings

Mode

SMS Settings

SMS Boxes

SMS Boxes

Add new

### To set the SMS mode

We advise you to deactivate the SMS mode if there is a second telephone device on your telephone line.

### To set your personal SMS box

- 1- Go to **SMS**, validate
- 2- Scroll to **SMS Settings**, validate
- 3- Select **SMS box**, validate
- 4- Scroll to **Add new**, validate
- 5- Enter the SMS box number (between 1 & 9), validate
- 6- Enter the password twice, validate (password not compulsory)



To change the password, select an SMS box and choose **Change password**. If you forgot your password delete the corresponding box. Choose **Delete**, confirm your choice and validate.

**Warning** : When an SMS box is deleted, so are the attached SMS.

**Edit incoming number**

+ OK

**Edit outgoing number**

+ OK

**Edit e-mail server nbr**

+ OK

**To set the SMS centre number(s)**

The SMS are sent through a center. To receive SMS from another operator, you must set the corresponding numbers.

- 1- Enter **incoming number**, validate
- 2- Enter **outgoing number**, validate
- 3- Enter the **E-mail server number** and **E-mail separator** (country dependant)
- 4- Enter the **protocol type** (country dependent), validate

The E-mail server number is also called Vanity number. The E-mail separator is a character that separates the E-mail address from the rest of the SMS text. The protocol type is network dependent. Contact your network operator for more details.

**To set the validity period** (country dependent)

You can set the SMS to be valid for a certain period of time

- 1- Go to **SMS**, validate
- 2- Scroll to **SMS settings**, validate
- 3- Scroll to **Validity period**, validate
- 4- Select the appropriate period and validate

**SMS Settings**

**Validity period**



**Handset**

- Sounds
- Babysit mode
- Registration
- Rename handset
- Languages
- Date & time
- Display contrast

**Navigation reminder :**

- + OK (Go to) + OK (Validate)
- OK (Scroll to) OK + OK (Select)

**Setting the handset sounds**

You can set the ringers for :

- The external standard ringer for callers whose number is not stored in the phonebook or stored with no VIP settings (see page 21).
- The internal ringer for intercom (if there are at least 2 handsets).

To set the 3 VIP ringer types (Friends ☺, Family 👤 & Work 🏢) see page 25. Caller Line Identification service needed. Please, contact your network operator.



**Handset**

**Sounds**

**Ringer type**



**To set the ringer on the handset**

- 1- Go to **Handset**, validate
- 2- Select **Sounds**, validate
- 3- Select **Ringer type**, validate
- 4- Choose **External Standard ringer/Internal ringer**, validate
- 5- Select the ringer from the list and validate



### Sounds

#### Ringer volume

□□□□

### To set the ringer volume level

There are 5 handset ringer volume levels.

- 1- Go to **Handset**, validate
- 2- Select **Sounds**, validate
- 3- Scroll to **Ringer volume**, validate (the current level is heard)
- 4- Choose the appropriate volume and validate

### Sounds

#### Earpiece tone

□□□□

### To set the earpiece tone

- 1- Resume from step 1-2 above
- 3- Scroll to **Earpiece tone**, validate
- 4- Choose **Standard, Treble** or **Bass** and validate

### Sounds

#### Key & feedback tones

□□□□

### To set the key & feedback tones

- Tones are audio feedbacks heard when pressing the keys, validating a setting. Resume from step 1-2 above
- 3- Scroll to **Key & feedback tones**, validate
  - 4- Select **ON/OFF**, validate

### Sounds

#### Notification beep

□□□□

### To set the notification beep

- The notification beeps are audio indicators heard when there is a new SMS or a message on the voice mailbox. Resume from step 1-2 above
- 3- Scroll to **Notification beep**, validate
  - 4- Select **ON/OFF**, validate

## The babysit mode

This feature allows you to monitor the baby's room. Place the handset in the room to be monitored and you will hear the noise on the additional handset.

### Handset

#### Babysit mode

□□□□□□

### To activate/deactivate the babysit mode

- 1- Go to **Handset**, validate
  - 2- Scroll to **Babysit mode**, validate
  - 3- Select **ON/OFF**, validate
- An intercom is necessary to monitor the room (See page 19).  
Note :You can still answer a call or make a call with the handset.

## Registration

Up to 8 handsets can be registered to the base station. One handset can be associated to 4 base stations.  
**Warning :** If you wish to associate non Philips handsets to the Onis 300 base station, make sure that this handset is GAP compliant otherwise it will not operate properly (See page 2).

Welcome

➔ Register handset

Enter RC code :

➔ OK

- 1- Unplug and plug back in the mains lead to put the base in registration mode
  - 2- With the additional handset, press **➔** to start the registration
  - 3- Enter the 4-digit RC code written on the sticker placed under the base station.
- If successful the additional handset will be named & numbered (**Philips2**). The attached digit is linked to the registration order.



#### Registration

#### Un-register handset



### To un-register the handset

- 1- Go to **Handset**, validate
- 2- Scroll to **Registration**, validate
- 3- Select **Un-register handset**, validate
- 4- Choose in the list the handset to un-register, validate
- 5- Enter the RC code (4 digit-code) and validate

Note : If you can, un-register a defective handset before returning the product to the repair centre.

## Using the Onis 300 handset with several base stations (Philips or non-Philips)

Each Onis 300 handset can be used with up to 4 base stations. To use a handset with another base station, the handset must first be registered to that base station (see page 12).

When you want to call through that base station

- 1- Go to **Handset**, validate
- 2- Scroll to **Registration**, validate
- 3- Select **Base selection**, validate
- 4- Choose the base from the list and validate.

**Warning** : The handset will automatically operate with the last base station to which it was registered.

If the handset is out of range, it will automatically search for another base station from the list.

#### Registration

#### Base selection



## Renaming the handset

#### Handset

#### Rename handset



### To rename a handset

- 1- Go to **Handset**, validate
- 2- Scroll to **Rename handset**, validate
- 3- Change the name and validate.

## Changing the language

#### Handset

#### Language



### To change the language

- 1- Go to **Handset**, validate
- 2- Scroll to **Language**, validate
- 3- Select the language and validate

Note: This feature is country dependent. You may not be able to change the language.

**Warning** : Changing the language will not change the voice prompts of the answer machine.



## Setting the date and time

This feature allows to set the system to the right date & time.

It is also used to date the messages and all events in the call log.

**Handset**

Date & time

□□□□□□□□

**Date & time**

Set date

☑

**Date & time**

Set time

☑

### To set the date

- 1- Go to **Handset**, validate
- 2- Scroll to **Date & time**, validate
- 3- Choose **Set date**, validate
- 4- Enter the current date and validate

### To set the time

- Resume from step 1-2 above
- 3- Choose **Set time**, validate
  - 4- Enter the current time and validate

**Warning :** If your phone is connected to an ISDN line through an adaptor the date & time may change after each call. Please check the date & time settings in your ISDN system. Please contact your network provider.

## Setting the display contrast


**Handset**

Display contrast

□□□□□□□□

### To set the contrast

- 1- Go to **Handset**, validate
- 2- Scroll to **Display contrast**, validate
- 3- Select the appropriate level and validate



**Answer machine**

- Saved messages
- Record a memo
- Outgoing messages
- TAM Settings

**Navigation reminder :**

→|☒| (Go to) →|☒| (Validate)

☒| (Scroll to) ☒|→| (Select)

## Using the answer machine (Onis 300 Vox)

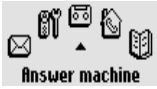
### Setting the answer machine

Set the answer machine to allow callers to leave messages.

You can access the answer machine either from the base station or the handset.

By default the answer machine is activated. It can store up to 30 messages within the maximum recording time of 20 mins. A message can be up to 3 mins long.






### To switch the Telephone Answer Machine ON/OFF

From the handset

- 1- Go to **Answer machine**, validate
- 2- Scroll to **TAM Settings**, validate
- 3- Select **Mode**, validate
- 4- Select **ON/OFF**, validate


From the base station a long press on  activates or deactivates the answer machine. Once activated the red indicator is lit.

## Listening to your messages

You can listen to new or saved messages via the handset or the base station.



### To listen to the new message(s) via the handset

The display shows there is 1 new message (1 ).

- 1- Press  to **View**



2- The message is automatically played


Note :The entry shows the number of times the caller tried to reach you. If you have subscribed to the Caller Identification Service (CLI), the display shows the name of the caller and its VIP group if activated (See page 20).



### To listen to saved messages via the handset

- 1- Go to **Answer machine**, validate
- 2- Select **Saved messages**, validate
- 3- Select the message to listen, validate
- 4- Choose **Play** in the options and validate

Note :You can listen to the message(s) via the Call log. A long press on  allows to reach the messages list, the entry is marked  (See page 22).

To listen to new & saved message(s) on the base station Press 

## Deleting messages




### To delete messages

Once you have listened to the message you can delete it.

Resume from step 1-3 above

- 4- Scroll to **Delete**, validate

You can also use  on the base station.

A short press on the key deletes the message while played.

A long press on the same key deletes all the messages(except the unread).

**Warning : If Memory full ! message appears there is no more space for messages. Delete messages so that new ones can be left.**



## Selecting the answer mode and the outgoing message type

You can select among 2 answer modes : Answer only (when no messages can be left) and Answer & record (when messages can be left). For each mode, 2 outgoing message types are available : predefined or personal message. By default the answer machine is set to Predefined Answer & record mode.



**Answer machine**  
 Outgoing Messages  
 □□□□

### To select the answer mode

- 1- Go to **Answer machine**, validate
  - 2- Scroll to **Outgoing Messages**, validate
  - 3- Select **Answ. machine mode**, validate
  - 4- Choose the appropriate mode (among the 4 options above) and validate
- Note :A pre-defined message cannot be deleted.

## Recording your personal outgoing message (OGM)

You can record 5 different personal OGM : a specific personal OGM for Answer & record mode for each of the VIP phonebooks (Family, Friends or Work), the standard OGM for Answer & record mode for non VIP callers and the standard OGM for Answer only mode for all callers. It is possible to record specific messages for specific VIP groups only if you subscribe to the Caller Line Identification service (CLI) and if you have set the VIP groups in the phonebook (see page 21).

### To record an outgoing message

- Resume from step 1-2 above
- 3 -Scroll to **Record Outgg mssg**, validate
  - 4- Select a group (standard or 1 of the 3 VIP groups), validate
  - 5- Select **Record New** and validate
  - 6- Press **→↵** to start recording

**Answer machine**

To stop recording press **→↵** again.

The message is automatically played back. You can delete and/or record it again. The personal message can be up to 3 mn long

Note : Select **Standard OGM for answer only mode** or **Standard OGM for Answ. & Record mode** if you have no CLI subscription.

**Answer machine**  
 Outgoing Messages  
 □□□□

**Outgoing Messages**  
 Record outgg mssg  
 □□

**Record outgg mssg**  
 Family  
 □□□□

**Record outgg mssg**  
 Record new  
 □□□

**Record outgg mssg**  
 Press the Pilot-key  
 to record  
 →↵ Start

**Record outgg mssg**  
 Recording...  
 →↵ Stop

## Setting the number of rings before answer

You can set the answer machine to start playing the outgoing message after a given number of rings (3, 5, 7 and Toll saver). The toll saver option (activated by default) is useful when using the remote access. The answer machine will start playing the outgoing message after 3 rings if there are new messages. If there is no new message the outgoing message will be played after 5 rings. Hang up after the 4th ring if you want to check if you have any messages at no cost.

**TAM Settings**  
 Number of rings  
 before answering  
 □□□□□

### To set the number of rings before answer

- 1- Go to **Answer machine**, validate
- 2- Scroll to **TAM Settings**, validate
- 3- Scroll to **Number of rings before answering**, validate
- 4- Select the appropriate setting and validate

## Setting the voice prompts

Voice prompts are vocal indications played when consulting the answer machine. By default they are activated. You can set them to indicate the number & date of the messages or the number of messages only. You can also deactivate them.



TAM Settings

Voice prompts

000000

### To set the voice prompts

- 1- Go to **Answer machine**, validate
- 2- Scroll to **TAM Settings**, validate
- 3- Scroll to **Voice prompts**, validate
- 4- Select **Messages & date/Message only/OFF** and validate

## Setting the call screening

This feature allows you to set the volume of the base station loudspeaker so that you can choose whether or not to hear the callers leaving a message.

TAM Settings

Call screening

000000

You can set permanent call screening on the base station

### To activate/deactivate the call screening

- Resume from step 1-2 above
- 3- Scroll to **Call screening**, validate
  - 4- Select **ON/OFF**, validate

Call screening “call by call” on the handset is also possible.

While the caller is leaving a message, press **✱#** to listen and press **✱#** again to stop listening.

Adjust the volume with **🔊**.

## Setting the recording quality

There are 2 recording qualities : standard and high. In standard quality the total capacity is 20 mins.

TAM Settings

Recording quality

000000

### To set the recording quality

- Resume from step 1-2 above
- 3- Scroll to **Recording quality**, validate
  - 4- Select the appropriate settings and validate

## Activating the remote control

TAM Settings

Remote control

000000

### To activate/deactivate the remote control feature

- Resume from step 1-2 above
- 3- Scroll to **Remote control**, validate
  - 4- Scroll to **Mode**, validate
  - 5- Select **ON/OFF** and validate
- Note : The default setting is OFF. Activate this feature if you want to be able to remotely use the answer machine (see page 18).

## Remotely control your answer machine

To remotely access your answer machine :

- 1- From another phone dial home
- 2- During or after the message press the star **✱** key on the handset
- 3- Dial your remote control code
- 4- If you have new messages they will be automatically played.



The following table indicates the features available when remotely accessing the answer machine.

Record memo :	dial	Listen again to the message : dial
Read previous message :	dial	Delete : dial
Play message :	dial	Activate answer machine : dial
Read next message :	dial	Stop : dial
Record new OGM :	dial	Deactivate answer machine : dial

**Remote control**  
Change code  
00

**Enter remote c. code:**  
8963  
→ OK

### To change the remote control code

The default code is 0000. We advise you to personalise it.

- 1- Go to **Answer machine**, validate
- 2- Scroll to **TAM Settings**, validate
- 3- Scroll to **Remote control**, validate
- 4- Scroll to **Change code**, validate
- 5- Enter the new remote c. code and validate

**Warning :** The Remote Control code is not the Registration Code (RC).

## Recording/listening to a local message (Onis 300 Vox)

This feature allows you to leave local messages for your family on the answer machine. A memo is recorded from the handset, it is represented by in the call log and can last up to 3 mins.

**Answer machine**  
Record a memo  
0000

**Record a memo**  
Press the Pilot-key  
to record  
→ Start

Mon 14 Nov 02 14:23  
1   
→ View

**Saved messages**  
Play  
0000000

### To record a memo on the handset

- 1- Go to **Answer machine**, validate
- 2- Scroll to **Record a memo** validate
- 3- Press to start recording
- 4- Press again to stop

### To listen to a new memo on the handset

The display shows there is 1 new local message (1 )

- 1- Press to **View**
- 2- The message is automatically played

**Delete** is also available in the options

### To listen to a saved memo on the handset

You can use the **Answer machine** sub menu **Saved messages**. Select **Play**.

Long press on to reach directly the messages list.



### Intercom

Call all  
Handset list

### Navigation reminder :

➔➔➔ (Go to) ➔➔ (Validate)  
➔➔ (Scroll to) ➔➔➔ (Select)

## Using the intercom (if there are at least 2 handsets)

This feature allows you to make internal calls, use the babysit (room monitoring), transfer external calls from one handset to the other or use the conference call option. The intercom is possible with handsets registered to the same base station.



Intercom



### Internal call or room monitoring activation

- 1- Go to **Intercom**, validate
- 2- Select from the list the handset/base you want to call, validate
- 3- The called handset/base rings
- 4- Take the line (📞) on the called handset/base.

The intercom conversation/room monitoring can start.

**Mute** is also available.

Note : You can also access the Intercom with the pilot key. In idle mode scroll up ➔➔.

### Call transfer

During an external call you can transfer the call to another handset via the Intercom option available in the in-call options.

- 1- press ➔➔
- 2- Scroll to **Intercom**, validate
- 3- Select from the list the handset/base you want to call and ➔➔ **Call**

The called handset/base rings. The external call is put on hold.

If there is no answer from the second handset you can resume the call on the first handset, use the **End Intercom** option

- 4- Take the call (📞) on the other handset

Both internal callers can talk.

- 5- Use the **Transfer** option in the menu.

The call is ended on the first handset. The display gives the feedback.

Note : You can also stop the call on the first handset with (📞).

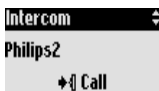
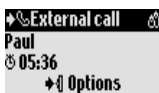
When the call is put on hold the caller hears music (if music on hold is activated) or beeps (See page 27).

### Conference call

Conference call allows one external call to be shared with 2 handsets (in Intercom). The 3 people can share the conversation. No operator subscription is needed.

Resume from step 1-4 above

- 5- Use the **Conference Call** option, validate





**Phonebook**  
View  
Add new

**Navigation reminder :**  
 +↔↔↔ (Go to) ↔ (Validate)  
 ↔↔ (Scroll to) ↔↔↔ (Select)

## Using the phonebook

100 names and numbers can be stored in the phonebook.

The phonebook contains all the information related to the callers, especially the VIP settings. The names and numbers are shared with all the handsets registered to your base.

## VIP settings

The VIP groups are Friends 😊, Family 👤 and Work 🏢. When ringing, the VIP ringer helps you identify the caller's group (See page 25) and the screen shows the caller's name. A specific welcome message can be associated to a VIP group (See page 16). Subscription to the Caller Line Identification (CLI) service needed.

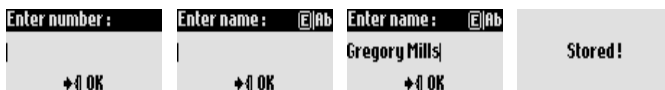
## Adding a name to the phonebook

The names are stored in alphabetical order.



### To store a name

- 1- Go to **Phonebook**, validate
  - 2- Scroll to **Add new**, validate
  - 3- Dial the number, validate
  - 4- Enter the name, validate (See page 8)
- A long press on 🗑️ gives direct access to **Enter number**.



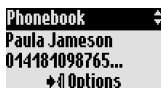
### To store a name from predial

Once the number is dialled select **Store** in the options

## Calling from the phonebook

### To call from the phonebook

- 1- Press 🗑️
- 3- Choose a name from the list
- 4- Choose **Call** in the options or press 📞



## Viewing the phonebook

You can browse the phonebook and make some changes. To quickly reach the phonebook press 🗑️.

To quickly reach a name in the list, enter the first character (choose from the list if several names start with the same letter). Make the call 📞.



### To view the phonebook

- 1- Press
- 2- Browse the list and select a name, validate

### To change a number

Resume from step 1 & 2 above

- 3- Select **Change number**, validate
- 4- Enter the new number and validate

Note: It is possible to erase the current number with . You can simply change a digit, move the cursor to reach a place.

Paula Jameson  
Change number  
0000000

### To change a name

Resume from step 1 & 2 above

- 3- Select **Change name**, validate
- 4- Enter the new name and validate

Note : It is possible to erase the current number with . You can simply change a letter, move the cursor to reach a place.

Paula Jameson  
Change name  
0000000

### To define VIP group

To benefit from the VIP feature, you must store the entry in a VIP group.

Start from step 1 & 2 above

- 3- Select **Define the VIP group**, validate
- 4- Select the VIP group and validate

Paula Jameson  
Define the VIP group  
0000000

### To set an SMS box number to a name (country dependent)

If you know the receiver's personal SMS box, associate the destination box to his name, you will not need to enter it when sending him an SMS.

Resume from step 1 & 2 above

- 3- Select **Change SMS box**, validate
- 4- Enter the destination box number, validate

Paula Jameson  
Change SMS box  
0000000

### To delete a name

Resume from step 1 & 2 above

- 3- Choose **Delete** and validate

Paula Jameson  
Delete  
0000000

### To send an SMS from the phonebook

Resume from step 1 & 2 above


- 3- Scroll to **Send SMS**, validate
- 4- Choose your SMS box & enter the password (if you created several SMS boxes), validate
- 5- Select **New SMS/SMS list**, validate
- 6- Enter the destination box (if prompted to), validate
- 7- Input the text (see page 8) or browse through the list, validate
- 8- Scroll to **Delivery report** to activate it if necessary, validate
- 9- Select **Send Now**, validate

Paula Jameson  
Send SMS  
0000000

Choose SMS Box  
SMS Box 2  
000


Paula Jameson  
Delivery report  
0000



 **Call log**  
 View  
 Delete all  
 Call log Settings

**Navigation reminder :**  
 +↔↔↔ (Go to) ↔ (Validate)  
 ↔↔ (Scroll to) ↔↔ (Select)

## Using the call log

Use  to enter the call log. The call log stores up to 30 entries.


-  : unanswered calls
-  : memo or recorded conversation
-  : messages (Onis 300 Vox)
-  : outgoing calls
-  : answered calls
-  : messages (Voice mailbox)

If you have subscribed to the Caller Line Identification Service (CLI), the call log shows, for incoming & outgoing calls, the name (or number) of the callers, the VIP group icon if any, the date & time of the call as well as the number of times they have tried to reach you (up to 9).

To update the call log, the system automatically erases the oldest entry (unless there is a message linked to it). Then the unread entries.


## Viewing the call log

### To view the call log from the handset

- 1- Press 
- 2- The list is displayed, scroll through the list to reach the desired information, validate



### To call/call back or redial from the call log

- Resume from step 1 & 2 above
- 3- Select **Call** in the options or press 



### To listen to a message from the call log (Onis 300 Vox)

- Resume from step 1 & 2 above
- 3- Select **Play** and validate



### To store the caller's name and phone number from the call log

- Resume from step 1 & 2 above
- 3- Scroll to **Store**, validate
  - 4- Enter the name, validate



### To delete an entry from the call log

- Resume from step 1 & 2 above
- 3- Scroll to **Delete**, validate
  - 4- Confirm your choice and validate

**Warning :** If a message is associated to the entry it is also erased from the answer machine.



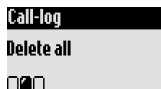
### To send an SMS from the call log

- Resume from step 1 & 2 above
- 3- Scroll to **Send SMS**, validate
- Follow instructions from step 4 page 21 (Send an SMS from phonebook)





## Deleting all the call log



### To delete all the call log

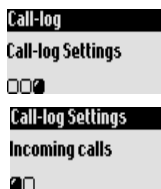
You can choose to delete all the call log at once.

- 1- Go to **Call log**, validate
- 2- Scroll to **Delete all**, validate
- 3- Confirm your choice and validate

Note : Entries with unread messages will not be deleted (Onis 300 Vox).

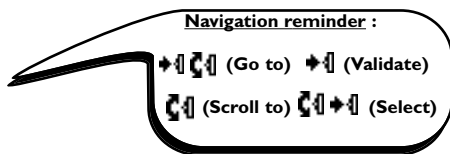
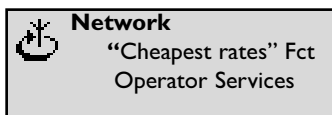
## Setting the call log

You can set the call log to store information about incoming calls and/or outgoing calls.



### To set the call log

- 1- Go to **Call log**, validate
- 2- Scroll to **Call-log Settings**, validate
- 3- Select **Incoming calls/Outgoing calls**, validate
- 4- Select the appropriate setting and validate.



## Using the cheapest rates function

This feature allows you to set the phone to use the cheapest operator prefix (if you are subscribed to several). You must set the operator prefix, the period of time, the countries or the other party's phone type (mobile or landline). Several additional steps are needed to call with this feature.



### To set the cheapest rates prefix

- 1- Go to **Network**, validate
- 2- Select **Cheapest rates fct**, validate
- 3- Scroll to the appropriate item (night, day, weekend, mobile or country), validate
- 4- Select **Change name** and enter the operator's name, validate
- 5- Scroll to **Change number** and enter the operator prefix according to the previously selected item, validate



Note : If you select "night" or "day" you will be prompted to set the start time




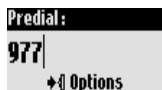
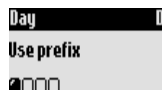
## To call with the cheapest operator rates

The cheapest rate feature is used call by call. The information stored previously allows the appropriate prefix to be suggested when calling with the cheapest rates feature.

### To call with the cheapest rates

- 1- Go to **Network**, validate
- 2- Select **Cheapest rates Fct**, validate
- 3- The cheapest operator prefix is displayed according to the Timer. If you want to use the cheapest operator to call a mobile, scroll to the corresponding item. Validate twice. You are then in predial mode.
- 4- Press , scroll through the list to reach the name in the phonebook and validate to chain dial (or dial, see page 6)
- 5- Connect the line 

Note :You can also access the cheapest rates with the pilot key. In idle mode scroll down , resume from step 3 above.



## Using the network services (Subscription dependent)

This feature allows to activate or deactivate operator services.

Codes need to be set up (See page 28).

Contact your network operator for more details. You can usually subscribe to Call forward, operator Voice mail box etc...


### Example of service : Call forward

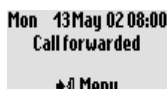
Calls can be redirected to another phone number.

Set the code (see page 28) and activate it when necessary.



### To activate/deactivate call forward


- 1- Go to to **Network**, validate
- 2- Scroll to **Operator Services**, validate
- 3- Select **Call forward**, validate
- 4- Enter (or choose from phonebook) the number to which the calls are to be forwarded and validate
- 5- The number is automatically chained to the call forward prefix and the system dials the number
- 6- Hang up 



From now on the calls will be redirected to the assigned phone number. The display shows the information.

To stop call forward, deactivate it via the **Cancel call forward** option.



 **Extra**


- VIP melody function
- Call cost & duration
- Alarm clock
- “Do Not Disturb” mode

**Navigation reminder :**

- ➔ (Go to) ➔ (Validate)
- ⌂ (Scroll to) ⌂➔ (Select)

## Using Extra features

### VIP melodies



Extra

VIP Melody Function

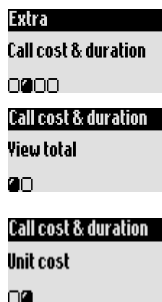
0000

#### To set the VIP ringers

- 1- Go to **Extra**, validate
- 2- Select **VIP melody function**, validate
- 3- Select a group, validate
- 4- Choose a melody, validate

Note :The VIP ringer is heard on both the base & the handset.

### Call cost and duration (Country and subscription dependent)



Extra

Call cost & duration

0000

Call cost & duration

View total

00

Call cost & duration

Unit cost

00

#### To view the cost & time


- 1- Go to **Extra**, validate
  - 2- Scroll to **Call cost & duration**, validate
  - 3- Select **View total**, validate
- The total cost & time of communications is displayed
- 4- Press ➔ to **Reset** the counter

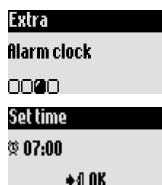
To allow the phone to calculate the cost of a call, you must enter the price per unit

- Resume from step 1-2 above
- 3- Select **Unit cost**, validate
  - 4- Enter the cost and validate

### The alarm clock

#### To activate/deactivate the alarm clock

A long press on  activates/deactivates the alarm clock with your own settings.



Extra

Alarm clock

0000

Set time

07:00

➔ OK

#### To set the alarm clock

- 1- Go to **Extra**, validate
- 2- Scroll to **Alarm clock**, validate
- 3- Select **Set the day** and select a day, validate
- 4- Scroll to **Set time** and enter the time, validate

When the alarm rings, press any key to stop it.

The snooze is then activated (will ring again every 5 mn). To definitely stop it press ➔.



#### Alarm Clock Settings

#### Ringer type



### To set the alarm ringer type

- 1- Go to **Extra**, validate
- 2- Scroll to **Alarm clock**, validate
- 3- Select **Alarm Clock Settings**, validate
- 4- Scroll to **Ringer type**, validate
- 5- Choose among the available ringers and validate

#### Alarm Clock Settings

#### Ringer volume



### To set the alarm ringer volume

Resume from step 1-3 above


- 4- Scroll to **Ringer volume**, validate
- 5- Choose among the available volume levels and validate

## “Do Not Disturb” mode

This feature allows you to screen calls after a certain time in the evening or when you do not wish to be disturbed. Enter the time and select the VIP group(s) allowed to call you.

If the caller does not belong to an allowed group the handset & base station will remain silent, while he will hear ringing. The green light informs you of an incoming call. The answer machine (if activated) or the operator voice mailbox will answer the call.

### To activate/deactivate Do Not Disturb mode

A long press on  activates/deactivates this mode with your own settings.

### To set the Do Not Disturb mode

- 1- Go to **Extra**, validate
- 2- Scroll to **Do Not Disturb mode**, validate
- 3- Select **Set day** and select a day, validate
- 4- Scroll to **Start time** and enter the time, validate
- 5- Scroll to **Stop time** and enter the time, validate
- 6- Scroll to **Allowed caller choice**, activate the callers group(s) allowed to call you and validate

Note :You can select up to 4 groups. If no group is selected but the feature is activated, then nobody will be able to reach you.

#### Extra

#### Do Not Disturb mode



#### Set day

Tuesday



#### Start time

08:00



#### Stop time

12:00



#### Allowed caller choice:

Family





### Base station

- Sounds
- Registration
- Line settings
- Service code settings

### Navigation reminder :

- (Go to) → (Validate)
- (Scroll to) →→ (Select)

## Setting the base station

### Setting the base station sounds



Base

Sounds

Ringer type

□□□

Sounds

Record pers. melody

□□□

Sounds

Ringer volume

□□□

Sounds

Music on hold

□□□

#### To set the base ringer type

- 1- Go to **Base station**, validate
- 2- Scroll to **Sounds**, validate
- 3- Select **Ringer type**, validate
- 4- Choose the ringer in the list and validate

#### To record your personal melody (Onis 300 Vox)

- Resume from step 1-2 above
- 3- Scroll to **Record pers. melody**, validate
  - 4- Scroll to **Record new melody**, validate
  - 5- Press →→ to start recording
  - 6- Press again to stop recording
  - 7- Activate this ringer in the above menu

#### To set the ringer volume level

- There are 5 ringer volume levels.  
Resume from step 1-2 above
- 3- Scroll to **Ringer volume**, validate
  - 4- Select the appropriate level and validate

#### To activate/deactivate the music on hold

- This feature allows the caller to hear music when the call is put on hold when transferring a call from one handset to another (See page 19).  
Resume from step 1-2 above
- 3- Select **Music on hold**, validate
  - 4- Select **ON/OFF**, validate
- Note : If the feature is deactivated the caller will hear beeps.

## Registration

This feature allows you to register a DECT peripheral without keypad

Base Station

Enable registration

□□□

#### To register a DECT peripheral

- 1- Go to **Base station**, validate
- 2- Scroll to **Enable registration**, validate
- 3- Enter the peripheral code, validate
- 4- Follow instructions in the peripheral manual (See page 2)



## The line settings

It can be useful to change the line settings if your network operator is not the main national operator set by default in the phone, especially for the Caller Line Identification Service (CLI).

Line settings

Dial mode

00000

### To change the dial mode (country dependent)

- 1- Go to **Base station**, validate
- 2- Scroll to **Line settings**, validate
- 3- Select **Dial mode**, validate
- 4- Select **Tone/Pulse** and validate

Line settings

Network type

00000

### To change the network type

- Resume from step 1-2 above
- 3- Scroll to **Network type**, validate
  - 4- Select **PSTN/PABX** and validate

Philips has designed this product to work on PSTN line and cannot guarantee the complete application on ISDN network.


Line settings

Recall type

00000

### To change the recall type (country dependent)

- Resume from step 1-2 above
- 3- Scroll to **Recall type**, validate
  - 4- Select **Short flash/Long flash**, validate

Note : Useful when using operator services, for example .

Line settings

Operator type

00000

### To change the operator type (country dependent)

- Resume from step 1-2 above
- 3- Scroll to **Operator type**, validate
  - 4- Select among the suggested types and validate

Note : Useful if the Caller Line Identification service does not work whereas you subscribed to that service.

Line settings

First ring

00000

### To activate/deactivate the first ringer

To prevent the phone from ringing when receiving an SMS, the first ringer is deactivated. You can activate it.

- Resume from step 1-2 above
- 3- Scroll to **First ring**, validate
  - 4- Select **ON/OFF**, validate

## Service code settings

When you subscribe to extra services with your operator you may need to set some codes in your phone.

The default codes are the codes used by the main national network operator.

If you subscribed to another operator you may need to change the codes.

Contact your network operator for more information on the services (See page 24).

Base Station



Service code settings

00000


### To change a service code

- 1- Go to **Base station**, validate
- 2- Scroll to **Service code settings**, validate
- 3- Select the appropriate service, validate
- 4- Select **Change** and enter the new code and validate

## Telephone troubleshooting...

PROBLEMS	CAUSES	SOLUTIONS
The green indicator does not light up	The base station is not properly connected	Check mains power and connections
The  does not scroll when the handset is placed on the base	- Bad contact - Dirty contacts	- Move the handset slightly - Clean the contacts with a cloth moistened with alcohol
No dialling tone	- No power - You are too far from the base station	- Check connections - Move closer to the base station
No ringer	- The ringer is deactivated - The Do not Disturb mode is ON	- Set the ringer (page 12,27) - Deactivate it
The  does not appear	- No mains power - The handset is too far from the base station	- Check connections - Move closer to the base station
Crackling on the line	- You are too far from the base station - The base station is too close to electrical appliances, reinforced concrete walls or metal doorframes	- Move closer to the base station and check the range - Move the base station to find a better place (the higher the better)
The handset displays "failed" - when attempting to add another handset to the base station - When using a handset	- The procedure to add a handset has failed, try again - Maximum number of handsets has been reached - Base station is already busy with another handset (ie : Phonebook)	- Disconnect and connect the base station power supply. Follow the procedure to register a handset ( See page 12) - Un-register a handset (page 13) - Wait until it is available
Noise interference on your radio or television	The Onis 300 base station or mains power pack are too close to electrical appliances	Move the base station or power pack as far as possible
Caller Line Identification service (CLI) does not work	- Service not activated - Wrong operator type	- Check your subscription with network - Change operator type (See page 28)
No new SMS are received	SMS memory is full	Delete old SMS
No SMS can be sent/received	- The outgoing/Incoming SMSC number is not set or is wrong - The SMS box or destination box is wrong - SMS mode is OFF - The protocole type is wrong	- Contact your operator to get the correct SMSC's numbers - Check the information stored (page 9, 10, 21) - Change SMS mode (page 10) - Change protocole type (page 11)

## Answer machine troubleshooting...

PROBLEMS	CAUSES	SOLUTIONS
The answer machine does not record messages	- The memory is full - The answer only mode is activated - The Answer & record is not activated	- Delete messages - Select the Answer & record mode - Press 
The remote control access does not work properly	The remote control access is not activated	Activate the remote control access (See page 17)
It is not possible to record an outgoing message	The memory is full	Delete messages
The Onis 300 hangs up during remote access	- 3 failed attempts to send a code - duration is too long	- Enter the correct code - Manage the remote control quicker
The answer machine stops automatically	- The memory is full - Message exceeds 3 mn	- Play & delete messages - Messages must not exceed 3 mn

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We Philips Consumer Electronics  
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Date : 16/12/2002

Declare that the products Onis 300 (TU 532.1), Onis 300 Vox (TU 535.1 & TU 535.2) and the additional handset (TU 5350) are in compliance with the Annex III of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

Article 3.1.a (protection of the health & the safety of the user) : EN 60950 (2000)  
 Article 3.1.b (protection requirements with respect to electromagnetic compatibility : ETSI EN 301 489 -6 V1.1.1 (09/2000) & ETSI EN 301 489-1 V1.3.1 (09/2001))

The presumption of conformity with essential requirements regarding Council Directive 1999/5/EC is ensured.  
 Vice President & General Manager, DECT & Home Telephony



## Philips France

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### DECLARATION OF CONFORMITY

We,

PHILIPS Consumer Electronics  
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France

Declare that the products Onis 300 (TU5321), Onis 300 Vox (TU5351 & TU5352) and the additional handset Onis 300 (TU5350) are in compliance with ANNEX III of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

Article 3.1 a : (protection of the health & the safety of the user)  
EN 60950 (2000)

Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)  
ETSI EN 301 489-6 V1.1.1 (09/2000) & ETSI EN 301 489-1 V1.3.1 (09/2001)

Article 3.2 : (effective use of the radio spectrum)  
EN 301 406 (2001)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 16/12/2002            Le Mans



Vice President & General Manager  
DECT & Home Telephony

